



Helendale Hi-lites

"Doing Great Things for Our Customers and Our Community"

VOLUME 5, ISSUE 4

APRIL, 2011

Board of Directors

H. James Keoshkerian
President

John Higdon
Vice-President

Ron J. Clark
Secretary

Sandy Haas
Director

Craig J. Schneider
Director



BOARD
MEETING DATES
Starting at 6:30
26719 VISTA RD
SUITE 6
HELENDALE

April	7
April	21
May	5
May	19
June	2
June	16
July	7
July	21
August	4

Helendale Community Cleanup Day

Saturday, April 9, 2011, 8:00 am to noon

Residential trash drop-off site - 27437 Helendale Road (SLA private solid waste site). Accepting general trash, metal recycling, green waste, tires, electronic waste.

Residential Hazardous Material drop-off site - County Fire Station #4, 27084 Helendale Road. Accepting the following items: antifreeze, batteries, oil & oil filters, paint (latex only), pesticides & fertilizers, florescent light bulbs and tubes, medical waste.

Helendale/Silver Lakes **Lion's Club** will be available to pick up large and heavy items for the elderly in our community. Please call the CSD office if you need help. (760) 951-0006.



Helendale CSD Celebrates it's 4th Anniversary!

It's hard to believe its been four years since the local community took over control of the District on April 1, 2007. We are proud to serve the needs of the community and provide efficient services. Thank you for your support. We value your comments and input as we all strive for the common goal of making our community better. We extend and open invitation to attend our Board meetings. Here are some of the highlights:

- No rate increases to date per Board direction.
- 2800 service lines replaced at a cost of \$1.2 million completed in 2009.
- New well (1A) drilled in 2010 producing 1400 gallons.
- Drilling a second new well (4A) to be completed by Summer 2011.
- Annual Water Awareness coloring contest with Helendale School District.
- 286 permanent acre feet of water rights purchased.
- 75 acres for community park and office location purchased.
- Wastewater treatment plant upgrades including new sludge drying beds.
- Cash for Grass rebate program has the highest per capita participation of any High Desert Community representing 417,063 sq. ft. of turf removed.
- Purchased new utility billing and accounting software for greater efficiency and added services and payment options for customers.
- Transfer of San Bernardino County Solid Waste fees to District.
- 7 community cleanup days collecting over 296 tons of trash.



We are in the process of converting to a new software system and request your assistance in updating your account. We look forward to providing enhanced services such as online bill payment, viewing your bill online, credit card payments, etc. If you haven't updated your account with us lately, now is the time! Please use this form to provide a new mailing address, telephone, email, etc.

ACCOUNT UPDATE APPLICATION

Office & 24-hour emergency

(760) 951-0006

DATES OF INTEREST

4/22 - Earth Day



District staff proudly serving you:

**General Manager
Kimberly Cox**

**Finance Manager
Paul Harmon**

**Admin Staff
Kristi Rossman
Terry Shidal
Jean Thomas**

**Water Staff
Mike Simpson
David Clark
Craig Carlson
Chris Pattison**

**Wastewater Staff
Alex Aviles
Bill Kuhlmann
Michael Gouin**

**VVC Intern
Keith Vance**

**General
Daniel Parker
Sharon Kreinop**

Account No. _____

Property Address _____

Owner /tenant _____

Employer _____ Phone _____

E-mail address _____

Owner/tenant _____

Employer _____ Phone # _____

E-mail address _____

Mailing Address _____

City, State _____ Zip _____

Phone No _____ Type (i.e home, work, cell) _____

Phone No _____ Type (i.e home, work, cell) _____

An emergency contact is requested in the case of a water-related emergency at your home and we could not reach you at the phone numbers you have supplied, someone who generally would know how we could reach you.

Emergency contact: _____ Phone # _____

Signature

Date

**This form can be mailed, faxed, or
dropped off at our office.**