



Helendale Hi-lites

“Doing Great Things for Our Customers and Our Community”

VOLUME 4, ISSUE 2

FEBRUARY, 2010

Board of Directors

H. James Keoshkerian
President

John Higdon
Vice-President

Ron Clark
Secretary

Sandy Haas
Director

Craig Schneider
Director



BOARD MEETING DATES

26719 VISTA RD
SUITE 6
HELENDALE
6:00 p.m.

February	4
February	18
March	4
March	18
April	1
April	15
May	6
May	20
June	3

NEW WELL CONSTRUCTION PROJECTS

New Well Construction

The District determined that two wells were in need of replacement due to the age and condition of these wells. On January 7, 2010, the Board of Directors awarded a contract to Bakersfield Well & Pump to drill a new well at a cost of \$381,000. The new well will be drilled at the current well site and will replace an existing less efficient well that was drilled in 1974. By locating the new well on the same location a cost savings will be realized for using existing electrical service and the existing connection to the distribution system. The project location is 26527 Corona Drive and can be also be seen from Helendale Road.



The Board of Directors has required that the contractor use sound walls to help minimize the effect of the drilling equipment noise on local residents. There will be some time when drilling takes place 24-hours per day for several days.

You will begin to see activity immediately and drilling will start around the second week of February. Please be cautious around the project area. If you have any questions feel free to call the office at 760-951-0006. Pictured above is a well drilling rig.

Sewer Lining Project

On November 19, 2009 the Helendale CSD Board of Directors awarded a contract to Insituform Technologies in the amount of \$168,592 for a sewer rehabilitation project along Helendale Road between Chaparral Road and Vista Road. Construction is expected to start **February 8th** lasting 5-6 days. Every effort will be taken to minimize any disruption in the area of Helendale Road and Vista. Please be cautious when driving through the construction area.

Efficient ♦ Effective ♦ Local Government



OFFICE & 24 HOUR
EMERGENCY #
(7 6 0) 9 5 1 - 0 0 0 6

DATES OF INTEREST

- **2/15- Office closed Presidents' Day**
- **2/26-Water bill due upon receipt and delinquent after this date.**



District staff proudly serving you:

Kimberly Cox
General Manager

Paul Harmon
Finance Manager

Admin Staff:
Kristi Rossman
Terry Shidal
Jean Thomas

Water Staff:
Mike Simpson
David Clark
Craig Carlson
Chris Pattison

Wastewater Staff:
Alex Aviles
Bill Kuhlmann
Michael Gouin

WE REQUEST YOUR HELP TO UPDATE OUR RECORDS...

The Board of Directors has approved and implemented an Identity Theft Prevention Program pursuant to the Federal Trade Commission's Red Flag Rule designed to protect utility account holder privacy and identity.



To facilitate the program and further prevent identity theft from occurring Customer Service employees may ask for confirmation of the following information; 1) Name of account holder, 2) Last 4 digits of Social Security number, 3) Phone number. The Helendale CSD will not release information to any third party without prior written consent from that customer to do so.

In order to comply with this new Federal rule HCSD needs to update customer records. Please contact Customer Service at (760) 951-0006 to update your account information. Please remember it is your responsibility to update us with any change in telephone number, mailing address, or authorized person to access your account information.

NEW MAILING ADDRESS:

Our new mailing address is **P.O. Box 359**, Helendale, CA 92342-0359. If you pay your bill online please update the mailing address.



ACCOUNT RE-NUMBERING:

Billing staff has renumbered approximately 30% of the accounts in order to establish cohesiveness in the numbering system. Please review your account number and make the necessary changes if you are paying your bill online you may need to update your account number.

No worries about your water & sewer bill ...

Sign up today for ACH Direct Debit to pay your bill. With direct debit your checking or savings account will be automatically debited on the due date each month. You will never have to write a check again, or worry about being late with your bill.

Check out our website at www.helendalecsd.org and click on the "Customer Service" tab. Download the form and drop it by or mail it to the office. You can also use the convenient night-drop located at the entrance to our office. More than 10% of our customers use the ACH auto-debit program.

Helendale CSD - Park and Recreation Dept. announces...



Step/Weight Training Class

Monday/Wednesday, @ 6:15 pm, Suite 6
Cost: \$40.00 per month

Pre-registration required

Basic Yoga Class

Wednesday @ 7:15 pm, Suite 6
Cost: \$20.00 per month

Pre-registration required

Call the office to pre-register, 760-951-0006
Minimum number of participants needed to hold each class. Call to sign up today!

Check us out @ www.helendalecsd.org