



Helendale Community Services District

Helendale Hi-lites

“Doing Great Things for Our Customers and Our Community”

VOLUME 4, ISSUE 1

JANUARY, 2010

Board of Directors

H. James Keoshkerian
President

John Higdon
Vice-President

Ron Clark
Secretary

Sandy Haas
Director

Craig Schneider
Director



BOARD MEETING DATES

26719 VISTA RD
SUITE 6
HELENDALE

January	7
January	21
February	4
February	18
March	4
March	18
April	1
May	6
May	20

2009: The Year in Review...

- Board voted **not to raise rates** third year in a row
- Explored possibility of **drilling new well** and revamping Well #9
- **Completed construction** of capital improvement at the wastewater plant including new drying beds, rehab of clarifiers and headworks modifications
- **Leased over 1200 acre feet of water** to serve the community
- **Purchased 92 acre feet of permanent water rights**
- **Awarded Grant** from the State Water Resources Control Board for a recycled water study
- Coordinated 3rd annual **Water Awareness coloring contest** for elementary school
- **Cash-4-Grass program** in Silver Lakes has the third most participants in High Desert representing over 302,482 square feet of turf removed
- **Rebates** have been **issued** for more than 113 toilets and 50 high efficiency washing machines as part of the water conservation program
- Hosted several informative **community workshops**
- Purchased used **motor grader** at auction and **water truck**
- **Replaced 3 fire hydrants** and 4 valves
- **Awarded contract** to Insituform to line 300' of 30" sewer line along Helendale Rd at Vista. Project to begin this month
- District staff provided **24-hour emergency response** for water and wastewater emergencies.
- **Water demand** was **reduced** by 220 acre-feet or 71,682,380 gallons in 2009 compared to 2008
- **Participated** in Safety Fair, Chamber Open House and Christmas Parade
- Coordinated **Community Clean-up Days** and **collected over 93 tons** of trash this year. Thank you for the strong community support
- **16 water leaks** in 2009 compared to 27 water leaks in 2008 and 171 leaks in 2007 representing a **40% decrease** in system leaks. Reduction is due to addressing deferred maintenance and service line replacement.
- **Published formal balanced 09/10 budget** with **\$300,000** put in restricted reserves **for future infrastructure replacement**
- **Installed water and gas lines** at Helendale Community Park (formerly Silver Lakes Farm)
- **Adopted a water supply fee** for all new development
- **Rebuilt several pumps** for wastewater treatment plant and lift station
- Submitted **zone change** application for Helendale Community Park
- Purchased **two portable office units** for future use at Helendale Community Park
- November **election reaffirmed three incumbants**
- **Voters established an appropriations limit** for the District (limit on the amount of taxes HCSD can collect)

Happy New Year!

Efficient ♦ Effective ♦ Local Government



OFFICE & 24 HOUR EMERGENCY # (760) 951-0006

DATES OF INTEREST

- 1/18- MLK holiday, Office Closed.
1/29- Water bill due upon receipt and delinquent after this date



District staff proudly serving you:

Kimberly Cox General Manager

Paul Harmon Finance Manager

Admin Staff: Kristi Rossman, Terry Shidal, Jean Thomas

Water Staff: Mike Simpson, David Clark, Craig Carlson, Chris Pattison

Wastewater Staff: Alex Aviles, Bill Kuhlmann, Michael Gouin

Rebates...Rebates... Rebates!

HE Clothes Washer - \$175.00
New high efficient clothes washers must have a water factor of 6.0 or less.

High Efficient Toilet - \$165.00
Rebate or voucher up to \$165 each, two per household for homes built before 1992.

Cash for Grass Landscape Program \$.50 per square foot of grass removed and replaced with desert or water efficient landscaping.

Call or stop by to pick up an application for any of these programs.

Got New Year's Resolution's? Have you resolved to exercise and be more active??? Helendale CSD - Park and Recreation Dept. announces...
Step/Weight Training Class
Monday/Wednesday, @ 6:15 pm, Suite 6
Cost: \$40.00 per month
Pre-registration (payment) required
Basic Yoga Class
Wednesday @ 7:15 pm, Suite 6
Cost: \$20.00 per month
Pre-registration (payment) required
Call the office to pre-register, 760-951-0006
Minimum number of participants needed to hold each class. Call to sign up today!
Early Basic Yoga & Flexibility Class
Monday @ 5:00 pm, Suite 6
Cost: \$20/month

No worries about your water & sewer bill ...

Sign up today for ACH Direct Debit to pay your bill. With direct debit your checking or savings account will be automatically debited on the due date each month. You will never have to write a check again, or worry about being late with your bill.



Check out our website at www.helendalecsd.org and click on the "Customer Service" tab. Download the form and drop it by or mail it to the office. You can also use the convenient night-drop located at the entrance to our office. More than 10% of our customers use the ACH auto-debit program.

ICY CONDITIONS...

Please observe the recommended Winter Water Times for the months of November through March and only water after 9:00 am and before 3:00 pm. You should reduce your outdoor watering to only two times per week. This will save you money and reduce the demand on our groundwater resources.



RECYCLE-A-SHOE

Save a Tree! Bring in your used athletic shoes to be recycled into athletic surfaces. Do your part... Recycle it!



Check us out @ www.helendalecsd.org